

SMILE is a customer appreciation program with hundreds of opportunities to be rewarded.

Visit your favorite Force Support Squadron activities and we'll show you our appreciation!

Every day for one month different activities will host **SMILE DAYS.**

Check out our dates inside the brochure!

**Remember!
Come in and
show us your
SMILE.**

More Ways To Win!

2 Look for Hidden Smile Cards!
There will be smiles hidden all around FSS! Find one, bring it to the customer service desk and we'll give you a prize! Where will the Smiles be hidden? In your lodging room, on fitness equipment, on your golf cart, or with your food order! Keep your eyes peeled and get ready to smile!

*The Spotlight Magazine, this brochure, staff uniforms or buttons, and any other publicity material, either print or electronic are excluded.

3 Tell us how we can make you smile more and win \$100

Log on and complete our survey to let us know what we already do or can do better to make you SMILE. One respondent will win \$100 weekly in July just for completing the survey!



https://usafmil.az1.qualtrics.com/jfe/form/SV_3ELLKycF8Fnk8Z

*Respondents must provide a name and contact information to win. Winners will be contacted directly and announced on Facebook weekly.

4 Look for OUR Smiles - Prize Patrol

The Prize Patrol Smile Team will be roaming around Joint Base Andrews looking for people showing their smiles! If they spot you, you could win prizes!

5 Show us YOUR Smiles - Online

Post pictures of you and your friends and family having fun at our FSS Facilities on Facebook, Instagram or Twitter and use **#FSSsmiles** and **#ServicesSmiles**. You could win! Winners will be announced on Facebook.

WE WANT TO MAKE YOU



For a whole month, the 11th FSS is saying **THANK YOU** to our customers!

Customer Appreciation Month
(1-31 July)



Every day for one month different activities will host **Smile Days**

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Show your smile in the right place at the right time! You could win a prize instantly for being an FSS customer! How? Every day in July, different 11 FSS activities will host Smile Days! On Smile Days, customer counts will determine who will win a prize!*

**01
JULY**

iFly Airmen Trip

Trip for airmen in the dorms through ITT.

**02
JULY**

Pop Up Wheel

Follow us on social media to see where you can try your luck and spin the wheel!

**03
JULY**

Lunch at The Courses at Andrews

Enjoy a delicious lunch at The Courses restaurant, Smokehouse 54!

**04
JULY**

4th of July Pool Party

1200-1800: Come celebrate Independence Day at the Base Pool with games and food! Admission is FREE!

**05
JULY**

Readers Wing Book Club at the Base Library

1830: Enjoy discussions with fellow book lovers. Copies of each book will be available at the library to checkout.

**06
JULY**

First Friday at The Club at Andrews

1500-1800: Unwind with your friends and coworkers at our monthly social with drink and food specials.

**07
JULY**

Game Club at The Library

1300-1800: Come play your favorite role playing, tabletop, and card games!

**08
JULY**

Dave & Busters Airmen Trip

Trip for airmen in the dorms through ITT.

**09
JULY**

Welcome to Andrews

0800-1500: New incoming military personnel, spouses and civilians are invited to meet base organizations and agencies. Call 301-981-7087 to register

**10
JULY**

Education Center

**11
JULY**

Pop Up Wheel

Follow us on social media to see where you can try your luck and spin the wheel!

**12
JULY**

3 on 3 Basketball Tournament at the Tactical Fitness Center

1630-2000: Open to all JBA military members, DoD and NAF civilians and dependents.

**13
JULY**

Art & Sip at the Community Commons

1900-2200: Enjoy a relaxing, artistic experience with painting and wine for \$25. Must be 18+.

**14
JULY**

Creative Writing at the Base Library

Join us for creative writing prompts, exercises, and discussion.

**15
JULY**

Atlantic City Bus Trip with ITT

ITT will provide transportation for an Atlantic City day trip! Cost is \$45 per person. Purchase your tickets from ITT!

**16
JULY**

Kings Dominion Airmen Trip

Trip for airmen in the dorms through ITT.

**17
JULY**

Outdoor Recreation

Pop Up Wheel

Follow us on social media to see where you can try your luck and spin the wheel!

**18
JULY**

Lunch at The Landing Zone/The Club/The Courses at Andrews

**19
JULY**

Education Center

**20
JULY**

Youth Center

**21
JULY**

Great Frogs Wine Tour with ITT

Tour Great Frogs Winery with us! Transportation is included in price. Must be 21+. Purchase your tickets from ITT!

Game Club at the Base Library

1300-1800: Come play your favorite role playing, tabletop, and card games!

**22
JULY**

Go Karting Airmen Trip

Trip for airmen in the dorms through ITT.

**23
JULY**

Welcome to Andrews

0800-1500: New incoming military personnel, spouses and civilians are invited to meet base organizations and agencies. Call 301-981-7087 to register

**24
JULY**

Burgers & Cornhole on the Commons Patio

Enjoy burgers, hot dogs, and cornhole on the Community Commons Patio.

**25
JULY**

Pop Up Wheel

Follow us on social media to see where you can try your luck and spin the wheel!

**26
JULY**

Crafternoon at the Base Library

1400-1600: Come out for an afternoon of hands-on crafting fun! All ages are welcome.

**27
JULY**

Family Fun Event at the Community Commons:

Pirates & Mermaids are invading the Commons! Enjoy story time and crafts host by the Commons & the Base Library.

**28
JULY**

Tandem Skydive Trip with Outdoor Recreation

0800-1300: Enjoy a breathtaking view of the Delmarva Peninsula at 6,000 ft! Single Airman price is \$90 vs \$185 for everyone else. Must be 18+.

**29
JULY**

Airmen Movie and Game Night

Trip for airmen in the dorms through ITT.

**30
JULY**

Pop Up Wheel

Follow us on social media to see where you can try your luck and spin the wheel!

**31
JULY**

World Fair at the Commons hosted by the Base Library

As a grand finale to our Customer Appreciation Month join us for carnival games, crafts, music, food, facepainting and more as we say thank YOU!

* Dates and times are subject to change