

- > Never use public computers or wireless hotspots to conduct financial transactions.
- > Log out of accounts and close the browser after banking.
- > Use firewalls, anti-virus software, pop-up blockers, and security patches to prevent hackers from accessing your computer.
- > Do not open email or download attachments from unknown sources; this can allow spyware to download.
- > Use strong passwords consisting of a combination of letters and numbers, and use different passwords on all accounts.
- > Do not allow browsers to save account information (usernames or passwords).
- > Password-protect all electronic devices to prevent unauthorized access.
- > Sign up for account security services and ask to be notified when fraudulent activity is detected or account balances fall below a specified amount.
- > Keep a personal record of account transactions to help identify fraudulent transactions.
- Report a lost or stolen phone immediately to the bank, not just the cell phone service provider, and arrange to deactivate the mobile banking service.



Flight Plan to Financial Freedom